

If you believe you have a warranty covered problem or issue, please follow the procedure listed below.

**DO NOT SEND GOODS BACK  
UNTIL TOLD TO DO SO**

**our shipping department will refuse delivery  
of any unauthorized shipments**

**SUBMISSION BY MAIL:**

You will need to include a written statement describing the problem, a copy of your original receipt from CSW -or- a copy of the original receipt from firm who purchased the goods from us for you. Photographs should be included if possible. Submit all as 1 package addressed to: CES, Inc. - Warranty Claims, P.O. Box 822, Yalesville, CT 06492.

**SUBMISSION BY EMAIL:**

You will need to include a written statement describing the problem, a copy of your original receipt from CES -or- a copy of the original receipt from firm who purchased the goods from us for you. Photographs should be included if possible. Submit all as 1 email w/t attachments to sales@CT-ES.com

**UPON OUR RECEIPT OF YOUR CLAIM  
SUBMISSION:**

- 1) We will contact you to acknowledge the receipt of your claim.
- 2) We will initiate a review of your claim and original order documentation.
- 3) Based upon your claim and order documentation we may issue a return authorization and claim number or deny the claim. In all cases our final response will be in writing.

**Connecticut Enclosures & Screens, LLC.**

P.O. Box 822  
Wallingford, CT 06492  
(203) 269.4499  
www.ct-es.com  
www.connscreen.com



**Proudly Manufactured in Wallingford, CT  
- United States of America -  
By Connecticut Enclosures & Screens, LLC.**

# Standard Limited Warranty

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DATE OF PURCHASE: \_\_\_\_\_

ORDER NUMBER: \_\_\_\_\_

*PLEASE KEEP WITH YOUR  
SALES RECEIPT*